

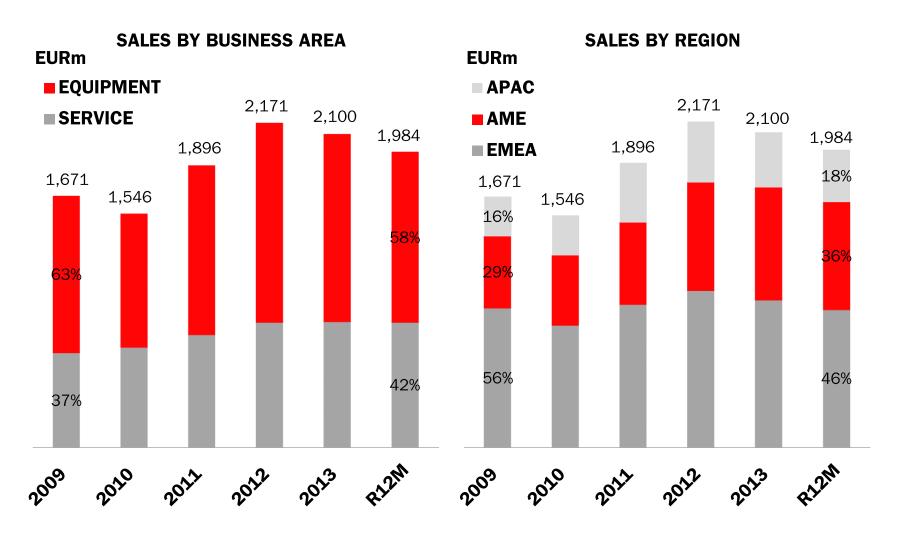
CONTENTS

- Growth and profitability
- Capital structure
- Outlook and summary

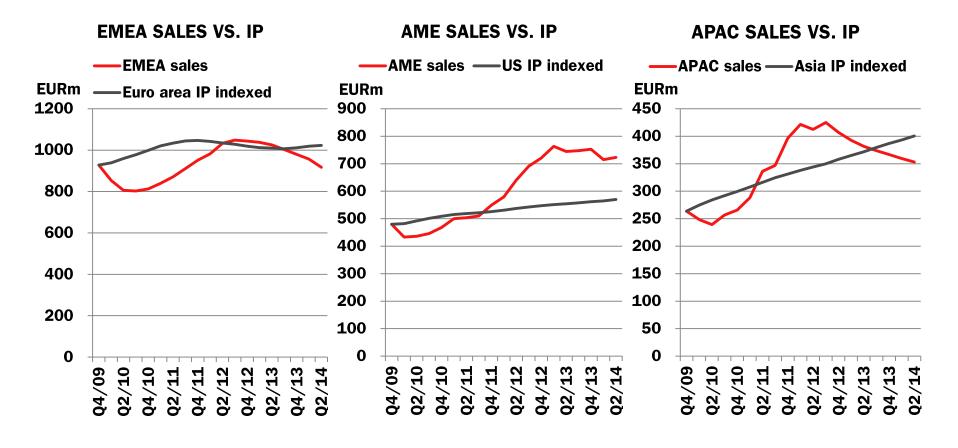




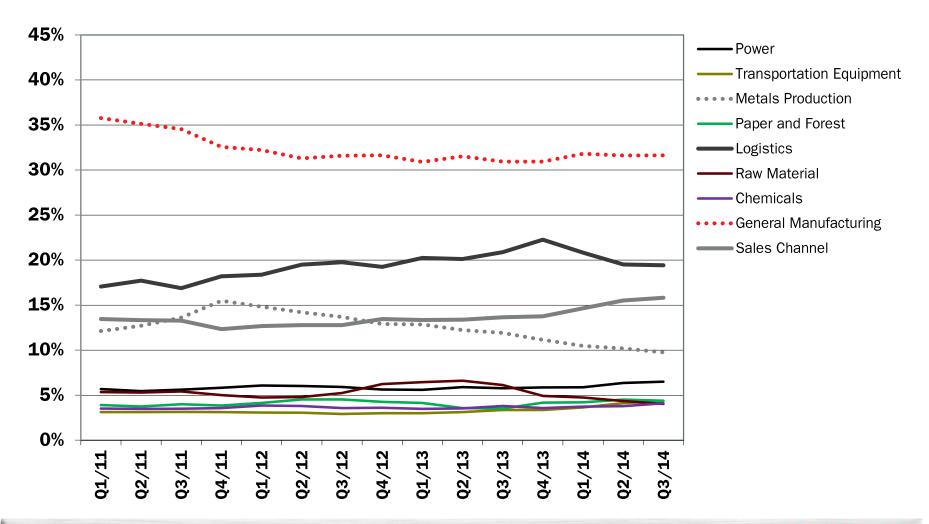
SHARE OF SERVICE HAS INCREASED; GROWTH IN THE AMERICAS AND APAC



WE HAVE OUTPERFORMED INDUSTRIAL PRODUCTION GROWTH IN AME, BUT UNDERPERFORMED LATELY IN EMEA AND APAC

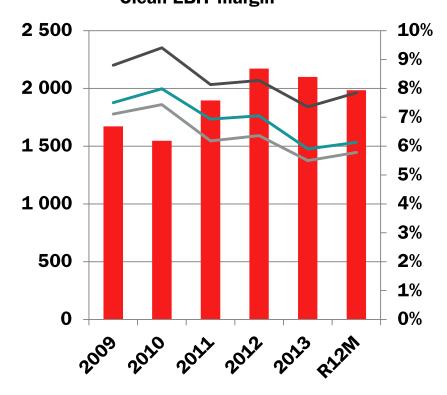


LOGISTICS AND DISTRIBUTOR CUSTOMERS UP; GENERAL MANUFACTURING, METALS PRODUCTION AND RAW MATERIALS DOWN



TURNAROUND IN PROFITABILITY, BUT A LOT OF HARD WORK LEFT

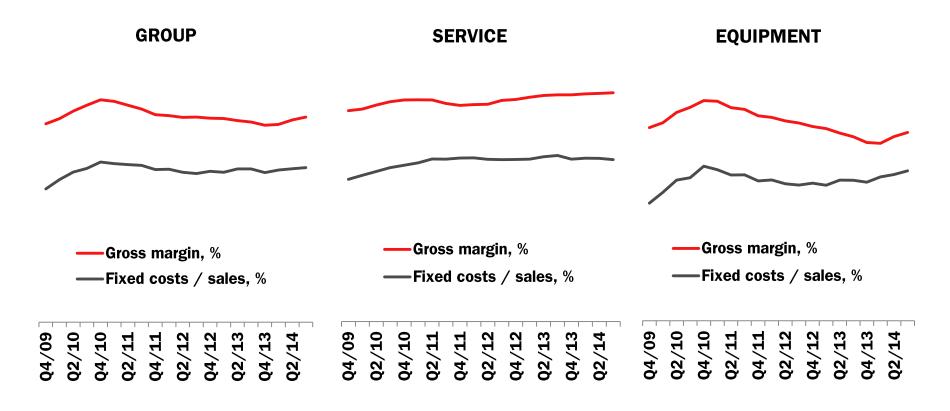




R12M profitability up due to

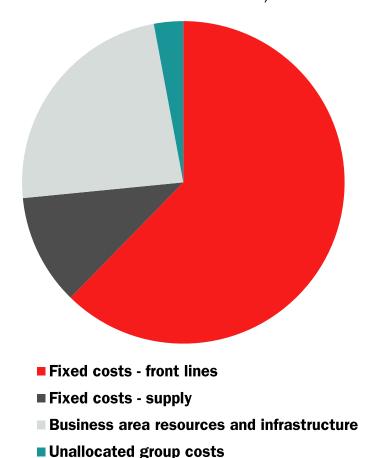
- Sales mix between/within BAs
- Better operational excellence
- Fixed cost savings

SERVICE GROSS MARGIN UP WHILE EQUIPMENT GROSS MARGIN UP ONLY LATELY; SALES DECLINE AFFECTING FIXED COST ABSORPTION

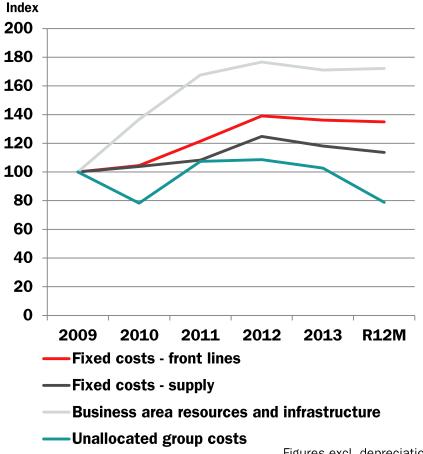


BULK OF THE FIXED COSTS ARE IN FRONT LINES AND SUPPORT; FIXED COSTS ARE DOWN SINCE 2012, BUT UP FROM 2009 DUE TO INVESTMENTS

FIXED COST BREAKDOWN, R12M



INDEXED FIXED COSTS 2009-R12M



KEY VARIABLES HAVING A RESULT IMPACT



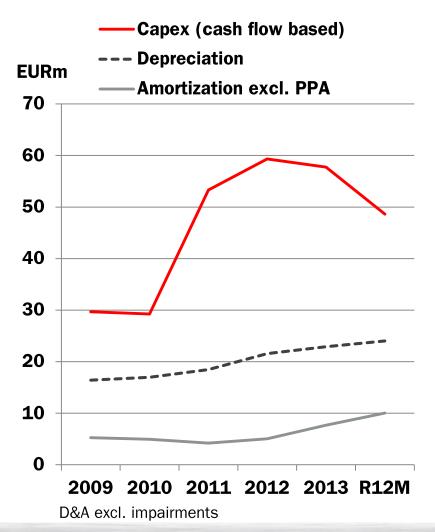
EUR30m cost savings targeted in Equipment by the end of the first quarter in 2016

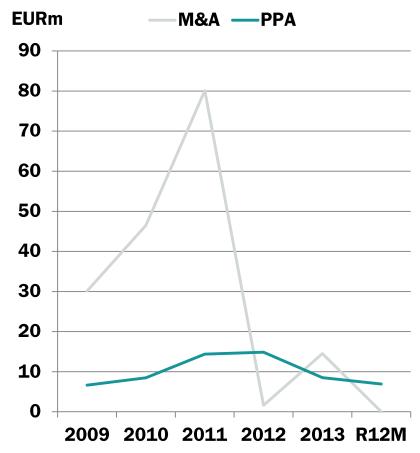
Amortization of capitalized IT investments to increase by EUR7m in 2015 and by a further EUR6m in 2016



Cost inflation passed on to selling prices

CAPEX DECLINING, BUT D&A WILL CONTINUE TO INCREASE; LESS M&A SINCE 2012

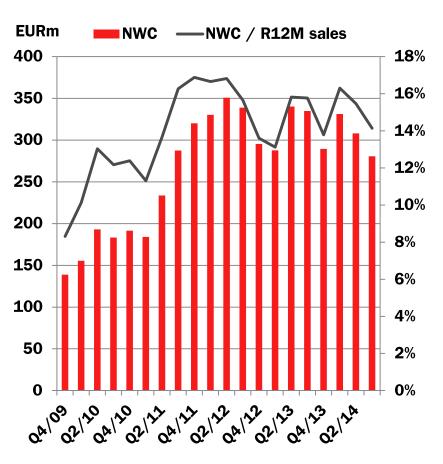


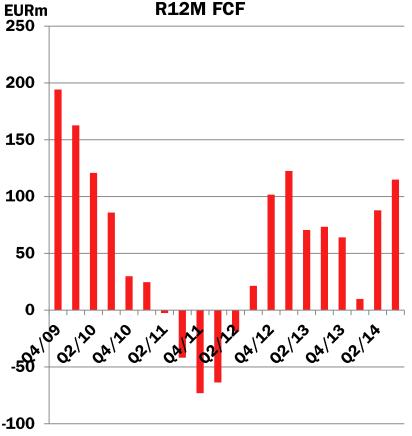


CAPITAL STRUCTURE

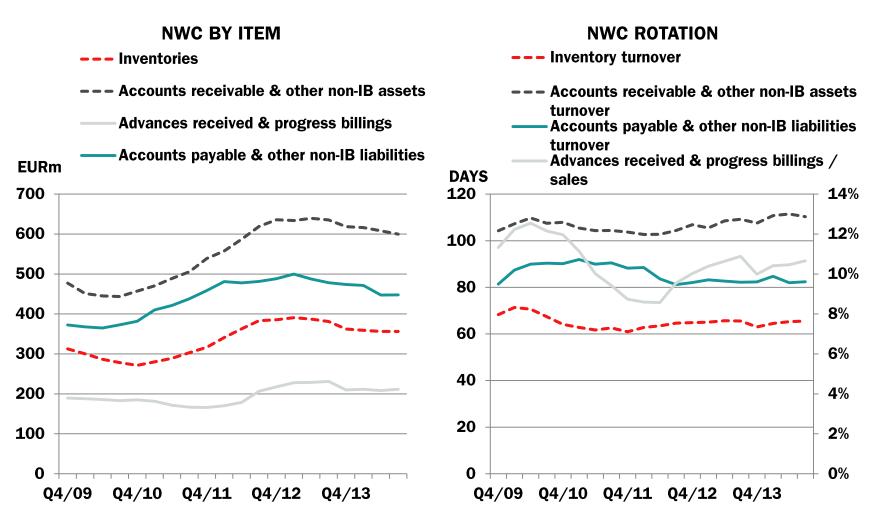


NWC ROSE CLEARLY IN 2010-2011, BUT HAS STARTED TO IMPROVE SINCE 2012; STRONG CASH FLOW IN THE LATEST 12 MONTHS

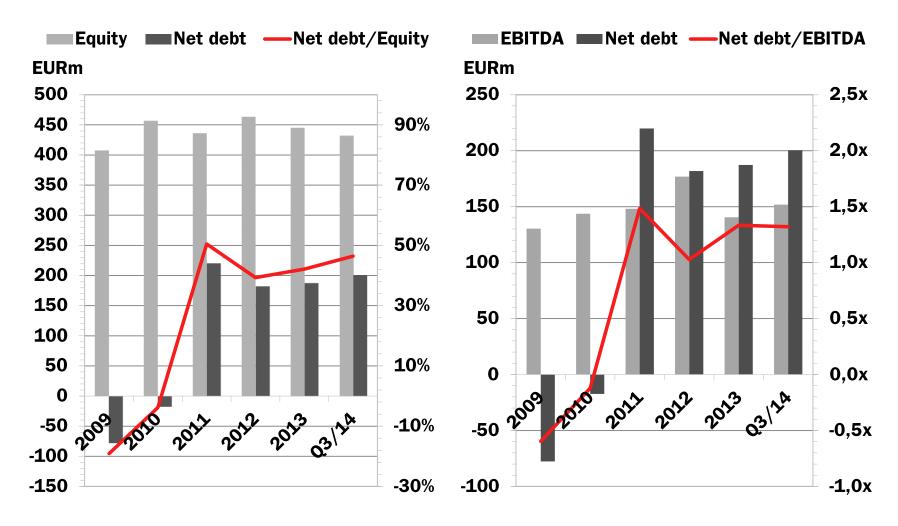




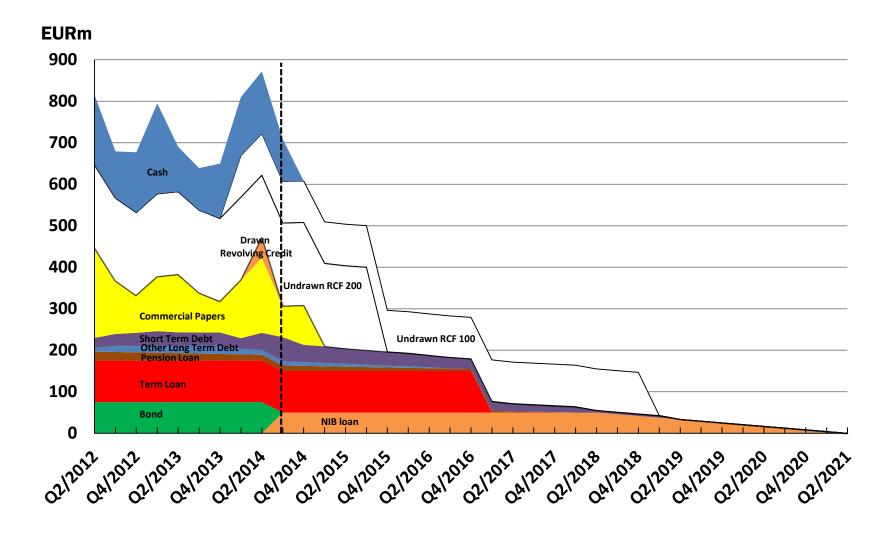
NWC ROTATION HAS BEEN STABLE FOR MOST PARTS, EFFORTS TO RESTORE GOOD ADVANCE PAYMENTS HAVE YIELDED RESULTS SINCE 2012



OUR GEARING HAS BEEN BELOW 50%, NET DEBT / EBITDA BELOW 1.5X



DEBT AND MATURITY STRUCTURE



FUNDING FACILITIES

- Committed 5 year Revolving Credit Facility of EUR 200 million until Dec 2015, currently undrawn
- Committed 5 year Revolving Credit Facility of EUR 100 million until Feb 2019, currently undrawn
- Bilateral bullet Term Loan of EUR 100 million until Oct 2016
- Loan of EUR 50 million from NIB until July 2021
- Commercial Paper program of EUR 480 million, EUR 75 million in use at end-Q3/14

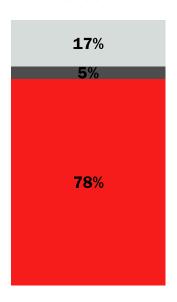
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- Various uncommitted credit lines
- Cash and cash equivalents of EUR 102 million at end-Q3/14

CAPITAL ALLOCATION 2009-2013

Sources of cash flow

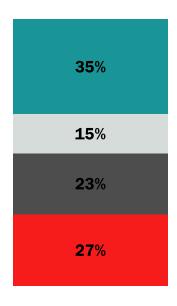
EUR965m



- Change in net debt
- Change in NWC
- Operating income before chg in NWC

Uses of cash flow

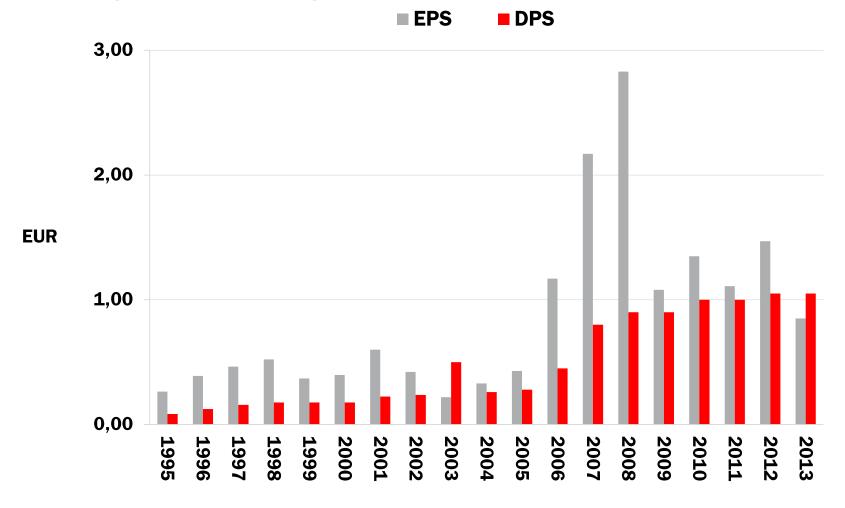
EUR965m



- Cash return to shareholders
- Acquisitions
- Capex
- Financing items and taxes



EPS AND DPS



Extra dividend of EUR0.25 in 2003, 1:4 split in 2006







SUMMARY

- Strong Service business yields steady high returns
- Focus on improving fixed cost absorption by growing the business – particularly with the new products and services – and extracting benefits from the earlier investments
- Cash flow has improved thanks to active NWC management
- Balanced funding facilities
- Shareholder-friendly capital allocation

MARKET OUTLOOK AND FINANCIAL GUIDANCE AS OF **OCTOBER 22, 2014**

Market outlook

- European customers have become increasingly cautious about investing.
- The Purchasing Managers' Indexes are giving a reason for the continued optimism regarding the U.S. market.
- The near-term market outlook in emerging markets still remains uncertain.
- Continued contract base growth bodes well for the future of the service business.

Financial guidance

- The sales in 2014 are expected to be somewhat lower than in 2013.
- We expect the 2014 operating profit, excluding restructuring costs, to be approximately at the same level or to improve slightly from 2013.



LONG-TERM OBJECTIVES

Profitability

 10 % operating margin over the cycle

Growth

 Vision to reach a global market share of 30 %

Capital structure

 No quantitative target for the capital structure, but the optimal long-term gearing (net debt/equity) is considered to be in the range of 50-80 %

