

QUICK THINKING SAVES CUSTOMER WEEKS OF DOWNTIME

Company claims brake “obsolete”

The overhead crane at an electrical components factory broke down after a bridge brake failed. The crane was an essential part of the manufacturing process, as workers used it to transport steel to fabrication machines. When the facility asked their crane service provider to replace the part, the service provider claimed the part was obsolete. There seemed to be only two options: replace the crane entirely or custom manufacture a new part. Both options would be expensive and could require months of downtime.



Konecranes finds correct part

The facility contacted Konecranes for a second opinion before moving forward with a new crane. Konecranes assured them the problem could be easily solved, and the part needed was not actually obsolete. Konecranes technicians gathered information from the brake plates and used this information to determine the correct brake style for the crane.

Part ordered and installed in two weeks

Konecranes technicians set the brake according to OEM requirements. After performing an operational test, the crane was placed back into service—only two weeks after the breakdown. With the quick brake installation, Konecranes saved the facility thousands of dollars in remanufactured parts and weeks of unnecessary downtime.

KONECRANES®



CRANE
PRO
PARTS

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Konecranes is a world-leading group of Lifting Businesses™, serving a broad range of customers, including manufacturing and process industries, shipyards, ports and terminals. Konecranes provides productivity-enhancing lifting solutions as well as services for lifting equipment and machine tools of all makes. In 2011, Group sales totaled EUR 1,896 million. The Group has 11,700 employees at 609 locations in 47 countries. Konecranes is listed on the NASDAQ OMX Helsinki (symbol: KCR1V).

