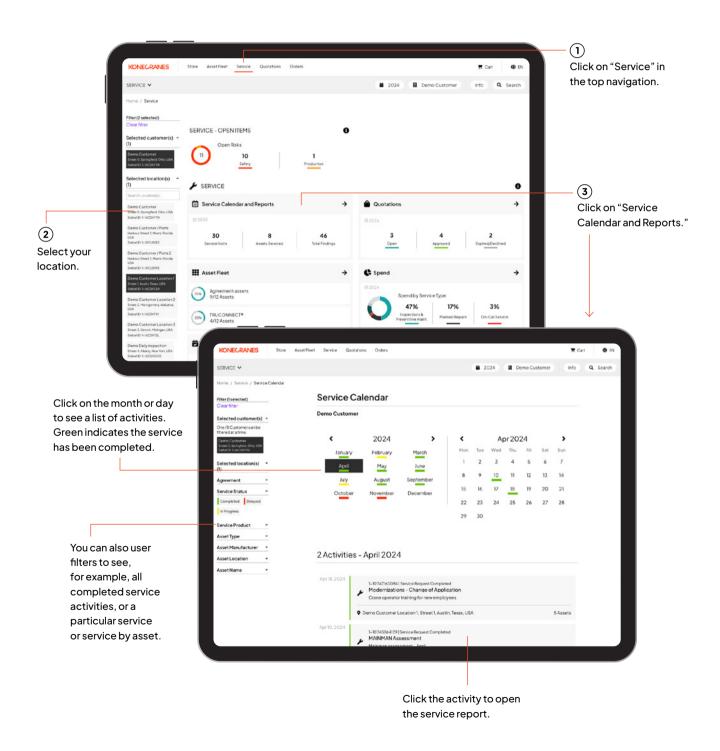
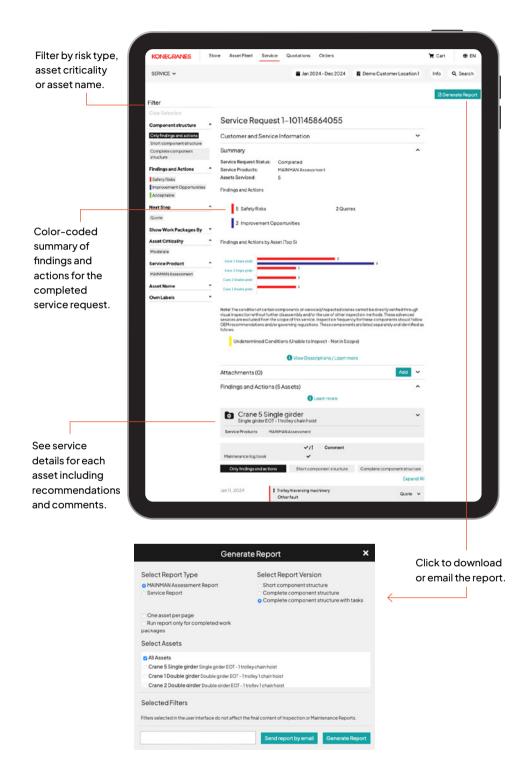


How to access your service report

Go to portal.konecranes.com and log in. If you do not have a log in yet, you can request one from the log in screen on the portal. If you are having trouble logging in, click "contact support" on the log in screen on the portal.



What's in the service report



Types of findings and actions

Safety Risk: Indicates an unsafe condition. Failure to remedy such condition before continued operation of the identified asset may result in personal injury, including death, or property damage.

Production Risk: Indicates an inefficient condition. Failure to remedy such condition before continued operation of the identified asset may result in inefficient asset performance or an interruption in production.

Undetermined Condition Unable to Inspect - Not in Scope: Indicates that the component condition could not be directly verified through visual inspection without further disassembly and/or the use of other inspection methods. These advanced services are generally excluded from the scope of typical compliance and preventive maintenance inspections.

Undetermined Condition Not able to Complete: Indicates that the component condition could not be directly verified through visual inspection as a result of asset configuration and/or obstruction. In this case, the visual inspection was part of the service scope but it was not completed.

Improvement Opportunity: Indicates a potential opportunity to improve the safety, productivity, application or useful life of the asset.

Acceptable/Repaired Item:

Component condition is verified by Konecranes service technician. No actions required. If a component or other object has been repaired within the service visit, green color code is shown as well.