TRUCONNECT Remote Monitoring collects data through a condition monitoring unit installed on the asset. The data is then transmitted via a modem to a datacenter. Data is stored in a secured location outside of Konecranes premises.

The condition of the remote connections is monitored by Konecranes for the highest availability. And access to remote connections is strictly controlled and granted only to authorized personnel.

ADDITIONAL SECURITY
- The system is protected with anti-virus software installed in all workstations, specialist laptops and the remote data center
- Remote connections are isolated from the public Internet and all data traffic is encrypted
- Enforced password policies
- Continuous security monitoring and incident response